

## Santa's Own Limited Warranty

### STRUCTURE

The structure of this tree is warranted for fifteen years to be free of defects as a result of faulty manufacturing or materials. If any of the structural parts should fail within the warranty period, contact Santa's Own at 1-800-684-0601 so that you may be provided with the replacement parts.

This warranty does not imply the replacement of the entire tree, but does cover such parts as proven defective. **Burned out light bulbs are not covered by warranty.**

### REPAIR/REPLACEMENT

1st Option: Repair defective part.

2nd Option: If for any uncontrollable reason the needed parts are not available, the owner would then have the option to apply his/her pro-rated schedule toward the purchase of a new tree. The cost of the new tree will be based on the suggested retail price in effect at the time of the claim.

### PRO-RATED SCHEDULE

<u>From Date of Purchase</u>	<u>Owner Cost is</u>
Year 1.....	0%
Year 2.....	10%
Year 3.....	20%
Year 4.....	40%
Year 5.....	50%
Year 6.....	60%
Year 7-15.....	80%

Tree Model No. \_\_\_\_\_

Date Purchased \_\_\_\_\_

Store Where Purchased \_\_\_\_\_

Price \_\_\_\_\_

Please Fill Out and Retain For Your Records —

Attach Receipt

### LIGHT SETS

Lights sets included with pre-lit trees have a limited 3-year warranty. Pre-lit trees with Stay Lit® or EverLit® lights have a limited 5-year warranty.

The light sets were pre-tested before shipment and date coded in keeping with the National Electric Code. They are intended for seasonal use only (90 days max per season). This limited warranty covers repair or replacement of any set that fails to light.

This warranty is limited to parts only. Labor charges (if any), and/or any subsequent expenses incurred by the owner are the sole responsibility of the owner.

Year 1: Customer can send back section or sections in question that are having lighting issues. They will be repaired or replaced as necessary.

Year 2 and 3: Customers will be sent replacement light sets.

### WHITE TREES

White trees have a limited one-year warranty.

### DISPLAY TREES

Trees purchased from or for displays (open box) are null and void of any warranties.

### SHIPPING

All items being returned to Santa's Own for repair or replacement must receive prior authorization from Customer Service before being returned.

Owner is responsible for shipping product to Santa's Own. Santa's Own will pay for shipping product back to owner.

Please allow 4-6 weeks for repair or replacement. Santa's Own reserves the right to handle any repair during off-season only.

Any product determined to be misused, damaged, or anything other than normal wear and tear voids warranty.

Warranty Cards must be received and validated prior to claims.

Proof of Purchase required.

Log on to [santasownhowto.com](http://santasownhowto.com)  
to register your warranty.

